QUALITY POLICY

VISION & MISSION

To be "THE BENCHMARK" in Halal Certification Service Facilitator

Commitment

- ✓ Customer Complaint
- ✓ Appeal Review
- ✓ Adequate Service
- ✓ Feedback

Muslim Religious Union in Poland commits to provide remarkable Halal Certification services to all of our Customers and strive hard to maintain the leading in Halal Certification, by adopting ways to improve delivery, increase customer satisfaction level and continual improvement in our system to meet or exceed customer expectations. We further commit to demonstrate impartiality, truthfulness, proficiency, performance monitoring, firm work ethics, and integrity in our services, be responsive to customer and set up competent resources to ensure process effectiveness and its continual suitability

Performance Monitoring

Customer Satisfaction

- ✓ Competent Resource
- ✓ Customer Comments
- ✓ Compliance Level
- ✓ MRM
- ✓ Internal Audit

Continual Improvement

- ✓ Policy Communication
- ✓ Internal Audit
- ✓ Measurable Objectives
- ✓ Confidential Approach
- ✓ Accountable

Approved By:
Mr. Tomasz Miśkiewicz
Chairman
Muslim Religious Union in Poland
Dated: 06-09-2025