

1. Purpose

The purpose of this policy is to ensure that the Muslim Religious Union in Poland (MRU) conducts all certification activities on a non-discriminatory basis, providing fair and equal access to all applicants whose activities fall within the scope of MRU's operations.

2. Scope

This policy applies to all certification services of MRU, including the receipt of applications, evaluation, review, decision-making, and any surveillance activities. It governs how MRU interacts with applicants and certified clients, regardless of their size, association, or status.

3. Responsibilities

- 3.1. Top Management:** Ensure that policies and procedures are applied fairly and without discrimination.
- 3.2. Certification Personnel and Committees:** implement non-discriminatory practices throughout the certification process.
- 3.3. The Committee for Safeguarding Impartiality:** provide oversight to confirm that access to certification remains open and equitable.

4. Procedure

- 4.1.** MRU ensures that its certification services are available to all applicants within the defined scope, without undue financial or procedural barriers.
- 4.2.** MRU operates under policies and procedures that are non-discriminatory in both intent and administration. Access to certification services is available to all applicants whose activities fall within MRU's defined scope, provided that the requirements of ISO/IEC 17065 and MRU's certification scheme are met.
- 4.3.** Applications are assessed on the basis of the information provided by clients, with consideration only to the scope of certification and MRU's ability to deliver services within that scope. Certification is not conditional on the size of the organization, membership in any association or group, or the number of certifications already issued. MRU also ensures that there are no undue financial or procedural barriers to access.
- 4.4.** MRU may, however, decline an application or terminate a contract in cases where fundamental reasons exist, such as the applicant's involvement in illegal activities or a demonstrated record of repeated non-compliance with certification or product requirements.
- 4.5.** All requirements, evaluations, reviews, certification decisions, and follow-up surveillance are limited to matters specifically related to the scope of certification. MRU itself performs evaluation, review, and certification decision activities, ensuring consistency and impartiality.

5. Related Documents

- MRU-HAL-QM-000: Quality Manual for Halal certification activities

- MRU-HAL-SOP-003: Standard Operating Procedure for Complaints /Appeals Information and Dispute
- MRU-HAL-SOP-011: Standard Operating Procedure for Safeguarding Impartiality
- ISO/IEC 17065:2012, Clause 4.4 – Non-discriminatory conditions

Approved by:

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